

Resident exempt parking scheme

Frequently asked questions

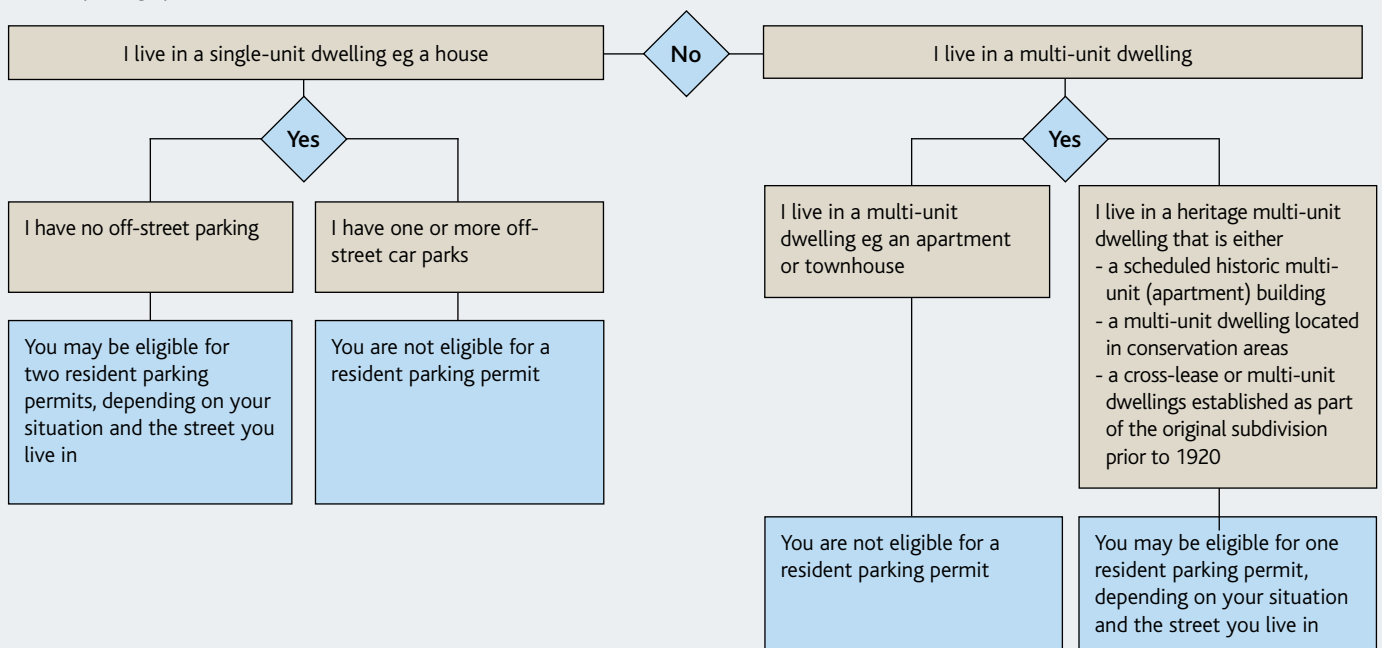
Find out more: phone 09 379 2020 or visit www.aucklandcity.govt.nz

What are residents parking schemes/permits?

Parking is at a premium in many parts of Auckland city, particularly the CBD and surrounding suburbs. To give residents in these areas a better opportunity of finding a parking space, Auckland City Council implements and manages a resident parking scheme whereby eligible residents are entitled to apply for resident exempt parking permits. These permits allow holders to park their vehicles in designated zones on their street where they are exempt from any time restrictions and/or any pay and display fees. Please note that permits don't guarantee parks for permit holders, they merely provide eligible residents with another parking option.

Who is eligible for a permit?

Eligibility for permits is initially based on where you live and whether a resident parking scheme is viable or already in place on your street. If there is a scheme already operating, please use the below diagram to help determine your potential eligibility for a permit. If you are unsure if a scheme is already operating on your street, you can find out by visiting www.aucklandcity.govt.nz/parking. For further information on permit eligibility, or if no scheme is currently operating on your street but you think one is needed, please contact us on 09 379 2020.



How does the permit scheme work?

A resident exempt parking permit means holders are exempt from any parking time restrictions (such as P60) and/or pay and display fees within a designated area. Resident exempt parking areas are clearly signposted but it's important for all motorists to check for street signs when they park.

A valid permit must be clearly displayed inside the vehicle at all times. It is important to realise that the resident parking schemes may not fit every resident's needs. Other options to consider include leasing a private car park, not owning a second car – or a car in some cases, or catching public transport.

How much does a permit cost?

Resident exempt permits cost \$150.00 per year (incl GST) for the issue of a new permit or renewal of an existing permit. Permits are valid for one year from the date of purchase.

What happens if I sell my car and/or buy a new one?

Permits are issued to an individual of an eligible property, at the time of application. They are non-refundable and can not be transferred to another individual. However, replacement permits are available to the same person if they purchase a new car and/or lose their permit. The fee for a replacement permit is \$15.00 – please contact us for more details.

How do I apply for a new permit?

Please contact us on 09 379 2020 to confirm your eligibility for a permit and to request an application form. You will need to fill out the application form and send it back with the relevant documents and payment.

Proof of residency

This is required on application. A copy of a dated computer generated bill or statement that is less than two months old and clearly shows your name and full residential address. Note – water and rates statements are considered proof of ownership, but not residency and are therefore not accepted. Permit applications are then processed, and the permits are posted out.

How long does my application take to process?

All permit applications, including those applied for in person, require 5 business days to process. If you do not renew your permit before the expiry date, your permit will be cancelled and any future application will be considered as a new application and must meet the eligibility criteria applicable at that time.

How do I renew an existing permit?

Renewal packs are sent to permit holders approximately six weeks before the permit expiry date. If you haven't received your renewal pack, contact us. You will need to fill out the application form and send it back with:

- Payment
- Proof of residency

Permit applications are then processed, and the permits are posted to you. You can apply in person at the Civic Service Centre, 1 Greys Ave, Auckland Central.

