

# Acknowledgements

The Auckland Water Group would like to thank all those staff in the 11 organisations that participated in gathering, checking and providing the data and organisational information.

## **PROJECT TEAM**

Jonathan Cooke, (Project Leader) Metrowater  
Catherine Harland, (Project Coordinator) Auckland Water Group  
Patrik Andersson, (Project Manager) Metrowater  
Zheng Qian, (Team Member) Manukau City  
Neil Raines, (Team Member) Manukau Water  
Glenn Rainham, (Team Member) Watercare Services  
Ranjit Ranatunga, (Team Member) Waitakere City  
Bob Russell, (Team Member) Franklin District  
Antony Vallyon, (Team Member) North Shore City

## **LEAD PERSONS**

Auckland City, Grant Ockleston, Manager Water and Landfill Operations  
Franklin District, Bob Russell, Asset Planning Manager  
Manukau City, Mohammed Hassan, Manager City Environment  
North Shore City, Antony Vallyon, Strategic Policy Advisor  
Papakura District, Ragu Ragunathan, Manager Water Resources  
Rodney District, Viv Lile, Water Services Administrator  
Waitakere City, Richard Taylor, Assets and Network Manager  
Manukau Water, Neil Raines, Commercial Manager  
Metrowater, John Harris, Contract Manager / Jonathan Cooke, Management Accountant  
United Water, Craig Mills, Contract Manager  
Watercare Services, Glenn Rainham, Business Planning Manager

Thanks to the Water Services Association of Australia (WSAA) for providing benchmarking information and measures which have been drawn upon for this publication.

## **PUBLICATION DETAILS**

Published by the Auckland Water Group  
Production by Stag Design  
Printing by GEON Printco