

Appendices

Appendix I

Glossary

Term	Definition (for 2006-07 AWIOy5).
ACC	Auckland City Council.
AMS	Asset Management System.
ARC	Auckland Regional Council.
AWG	Auckland Water Group formed from a Senior Management Team of Auckland water operators – Manukau Water, Metrowater, North Shore City Council, Rodney District Council, United Water, Waitakere City Council and WaterCare Services.
AWIOy5	Auckland Water Industry Operators Annual Performance Review reporting project for Year 5 (2006/07).
Bill	Water and/or Wastewater Billing or charges to customers.
Break	A rupture of the water supply or wastewater pipe reticulation network.
Capital Expenditure	Expenditure on a new asset or expenditure that will improve the assets functionality and/or extend its useful life.
Census06	2006 Census.
Choke	A blockage in the wastewater pipe system.
CPI	Consumer Price Index.
CS/CC	Customer Service / Call Centre.
Customer	The term 'customer' is used infrequently in the data measure definitions. 'Properties', 'Serviced Properties' or 'Serviced Population' with specific definitions are used to describe the 'customer' relationship in various forms.
EDMS	Electronic Document Management System.
EDS	External Data Source.
FDC	Franklin District Council.
FTE	Full-Time Equivalent.
GIS	Geographic Information System.
Ha	Hectares.
HR	HR (Human Resources) / Payroll.
Jurisdictional Area	The entire land area for which the Territorial Local Authority (TLA) is responsible.
Km	Kilometres.
LNO	Local Network Operator, ie. Metrowater, Manukau Water, United Water plus some TLAs – North Shore City Council, Rodney District Council, Waitakere City Council, Franklin District Council.
M³	Cubic metres.
Main	Usually refers to the largest water supply pipes in the network, but can sometimes be used in reference to wastewater or stormwater pipe(s) in the local public system.
Manhole	The surface entry chamber provided at up to 100m intervals in wastewater and stormwater pipe networks.
MCC	Manukau City Council.
MUL	Metropolitan Urban Limits as defined in the ARC's Regional Policy Statement.
MWL	Metro Water Limited.
MWT	Manukau Water Limited.
NSC	North Shore City Council.
PDC	Papakura District Council.
Public	Refers to ownership of an asset by a Local Authority, as opposed to private ownership.
Rates	Rates as per Local Government Act, 2002. Council's rating database and associated records.
RDC	Rodney District Council.
Reticulated	Any or all of the 3-waters services as provided by the operator to customers, via constructed assets (usually pipes).
RMA	Resource Management Act 1991.

SCADA	Supervisory Control and Data Acquisition System.
Separate Sewer	A piped drainage system that is designed to (legally) receive only wastewater discharges from customers (as opposed to combined sewer systems).
Serviced Population	Residential population served by the water, wastewater or stormwater network within the serviced area.
Stormwater	Rainfall, as surface runoff from a catchment area.
Stream	A natural open, perennial watercourse, either privately or publicly owned.
Three Waters	Potable (drinking) water, wastewater (sewage) and stormwater (rainfall runoff).
TLA Regional	Territorial Local Authority eg. Auckland City Council, Rodney District Council (may be a LNO as well). Excludes the Auckland Council.
Unserviced Properties	A property not connected to the public reticulated water/wastewater network or the public stormwater pipe and channel system.
Utility	Another term used for the service Operator, LNO or TLA that provides the water/wastewater or stormwater service.
UWI	United Water International Pty Ltd.
W	Wholesaler.
WCC	Waitakere City Council.
WNO	Water Network Operator(s).
WSAA	Water Services Association of Australia.
WSL	Watercare Services Ltd.