

United Water

United Water specialises in providing tailored water and wastewater services to our clients in the Papakura District and throughout New Zealand. As part of Veolia Water our company goals, of providing high quality, innovative solutions to our clients, are internationally entrenched.

Our people are the driving force behind our continued excellence in efficient operational standards and customer service, upholding our company principles of quality, integrity and professionalism.

Supported by our expertise in operations, engineering and research and development, United Water continues to meet the ongoing challenges of:

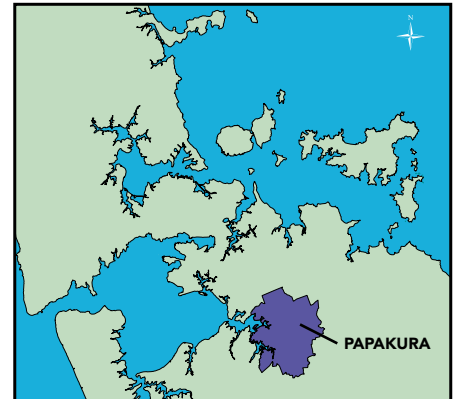
- Continual improvement in the provision of water and wastewater services
- Providing the required infrastructure to sustain growth within the Papakura District
- Ongoing delivery of enhanced water quality
- Environmental responsibility and sustainability

United Water delivered outstanding results during 2006/07 with the benefits extending to 43,000 United Water customers within Papakura.

These achievements include:

- 100% Contractual Compliance – United Water continues to comply with our contractual requirements, delivering superior levels of service to our customers.
- Providing for Growth – United Water continues to provide infrastructure for the Hingaia Peninsula, which will eventually accommodate 14,000 people over the next 50 years. Final approvals have already been secured for a number of developments in the area.
- Customer Satisfaction – continued excellent customer satisfaction levels across all areas of United Water service.
- Environmental Sustainability – United Water’s environmental commitment and preventive maintenance programme continues to minimise wastewater chokes and overflows.
- Excellence in Health and Safety – there were no Lost Time Injuries in 2006/07.
- Continued Certification – third party certification was retained for the international quality standards ISO 9000:2000 and ISO 14001:2004.

Reflecting our commitment to continual improvement, United Water has developed an enviable contract performance record throughout New Zealand.



United Water provides water, wastewater and stormwater services to 1.5 million people in Australia and New Zealand. United Water has a 30 year franchise agreement with Papakura District Council to manage, operate and maintain the water and wastewater systems in the District. United Water's parent company is Veolia Water, the world's largest water company.



Karaka Harbourside is a major new development on the Hingaia Peninsula with around 220 lots now available for development and a further 200 lots expected in stages 3 and 4. United Water has ensured the supply of all water and wastewater infrastructure to the area.



Drury Wastewater Treatment Plant is no longer operational and is scheduled for decommissioning and land remediation in 2008.