

Auckland City settlement strategy

A bridge to our new people



Find out more

- www.aucklandcity.govt.nz
- 09 379 2020



Auckland City

Making the connection



Auckland is the most ethnically diverse city in New Zealand with 181 ethnic groups living in the city. Local government can make a positive contribution at all stages of settlement by helping and supporting migrants and refugees to access local information, advice and resources, become connected with local communities, maintain their own culture and participate in civic affairs.

Why is the strategy important?

- 32 per cent of Aucklanders were born outside of New Zealand.
- One in six people in Auckland speak a language other than English.
- 70 per cent of all new settlers to New Zealand choose Auckland as their new home.

Auckland City provides a wide range of services and events for new settlers. This strategy aims to expand on these services and develop a more coordinated approach to improving settlement of migrants and refugees into Auckland.

The Auckland City settlement strategy supports the national New Zealand settlement strategy and Auckland regional settlement strategy.

How can we work together?

Auckland City has developed an action plan to help new settlers enjoy and contribute to their new country.

Ngati Whatua, in partnership with Auckland City, is also looking at developing programmes to welcome new settlers and encourage an understanding of Maori customs (tikanga).

We will also seek ways to work in partnership with other groups and organisations to provide a support network.

Putting the plans in place



The following are some of the actions Auckland City has planned to help new settlers:

- Help and support new settlers to access local information, resources and advice.

This will help new settlers to feel welcome in the community and access information they need to make the city their home.

- Help new settlers to take part in local community activities.

This will encourage new settlers to use facilities available to them such as community centres and libraries.

- Encourage new settlers to maintain their own culture.

This will encourage new settlers to participate in Auckland's many cultural festivals, including Diwali, Chinese Lantern Festival and Pasifika. It will also encourage developing cultural festivals through community boards.

- Encourage new settlers to take part in civic affairs.

This will build on the annual citizenship ceremonies and increase discussions with ethnic communities about major planning and design projects in the city.

- Identify and work to break down barriers to new settlers feeling connected with their new communities.

This will establish a network of support for new settlers and encourage partnerships within the community that will help create a sense of belonging.

- Set up a council steering group to carry out and monitor the progress of the strategy.

This group will look at ways to improve the coordination of the current council services for new settlers. It will also manage the development of the additional initiatives outlined above.



If you would like more information on the Auckland City settlement strategy, you can:

- phone (09) 379 2020
- visit www.aucklandcity.govt.nz
- write to Auckland City, Private Bag 92516 Wellesley Street, Auckland 1036.

Copies of this leaflet are available in Hindi, Arabic, Chinese, Samoan, Korean and English.